



# ThoughtSpot<sup>®</sup>

TRADESHOW

July 19 - 22, 2017 | Mandalay Bay | Las Vegas, NV



## FAQs

**When and where is the *Good Neighbor Pharmacy ThoughtSpot<sup>®</sup>* annual conference and trade show?**  
The four-day event will take place from July 19 - 22 at the Mandalay Bay in Las Vegas.

### What can I expect?

**Education** — Continuing education sessions and seminars offered on a wide range of topics in marketing, business building, medication adherence, technology, legislative implications and patient care services.

**Buying Opportunities** — A variety of exhibitors featuring Branded, Generic, OTC, Home Healthcare, general and specialty merchandise products will be offering special pricing incentives.

**Networking** — Planned events and programs designed to support interaction.

## Cost

### How much does it cost to attend?

Pricing options are available at [ThoughtSpot2017.com](http://ThoughtSpot2017.com). You may also contact your AmerisourceBergen sales associate or call 888.676.2487 for immediate assistance. Please note that you will need to provide your AmerisourceBergen account number in order to register for ThoughtSpot.

## Conference Registration

### How do I register?

Fast and easy click-through registration is available at [ThoughtSpot2017.com](http://ThoughtSpot2017.com).

### Who do I contact for questions and / or assistance with ThoughtSpot 2017 registrations?

Please email your contact information and questions to [thoughtspot@amerisourcebergen.com](mailto:thoughtspot@amerisourcebergen.com) and someone will contact you within two business days. If you are in the registration system and require immediate assistance, you may also call 888.676.2487.

### How can I register if I do not know my account number?

You can find your AmerisourceBergen account number on any invoice you receive from AmerisourceBergen. You can also contact your sales associate to obtain the correct account number.



### How do I make changes to an existing ThoughtSpot 2017 registration or hotel reservation?

Upon completing your registration for ThoughtSpot, you will receive an email confirmation that contains a link to your existing registration. You may access your registration via the link provided to add another registration, make session additions / changes and / or update your hotel reservations. Should you require further assistance with an existing reservation, please call 888.676.2487 or email your contact information and question to [thoughtspot@amerisourcebergen.com](mailto:thoughtspot@amerisourcebergen.com) and someone will contact you within 2 business days.

### How do I cancel a registration for ThoughtSpot 2017?

All requests to cancel must be submitted in writing. Please email your cancellation request, including registrant name, pharmacy name and AmerisourceBergen account number to [thoughtspot@amerisourcebergen.com](mailto:thoughtspot@amerisourcebergen.com). Your cancellation will be processed within 2 business days and you will receive an email confirmation of the cancellation.

### Are meals included in my conference registration?

Yes, breakfast, lunch and dinner will be served on Wednesday, July 19, and breakfast and lunch will be served Thursday, July 20 through Saturday, July 22. Heavy hors d'oeuvres will be served at the opening night reception on Thursday, July 20. Dinner will be served at the closing night party on Saturday, July 22.

## Hotel Registration

### Can I register for hotel only?

No, every guest must register for the conference in order to secure a hotel room.

### What is the hotel room rate?

Room rates vary depending on the dates you're attending. Please contact 888.676.2487 to confirm rates based on reservation dates.

### Who do I contact to update my hotel reservation?

You can update your registration online using the link provided in your confirmation email or send an email to [thoughtspot@amerisourcebergen.com](mailto:thoughtspot@amerisourcebergen.com) and we will update your reservation and send you another confirmation via email.

### What is the hotel cancellation policy?

All guaranteed reservations will be held until 6:00 a.m. only on the day after attendee's confirmed arrival date. Hotel allows individual attendees the right to cancel their guest room/suite reservations without penalty up to Seventy-Two (72) hours prior to the attendees' scheduled arrival date. Depending on the method of deposit or guarantee, Hotel shall charge the individual attendee or bill the Master Account the first night's guest room/suite rate and tax for cancellation within Seventy-Two (72) hours of the scheduled arrival date or failure of the individual to check-in on the scheduled arrival date. Any remaining nights of a "no show" reservation will be canceled.



## Guests

### Are families invited?

Absolutely, there are countless family-friendly activities in and around the Mandalay Bay. See [ThoughtSpot2017.com](http://ThoughtSpot2017.com) for details about family fun in Las Vegas.

### How many children can I register to one room?

Hotel policy allows for two children age 17 years and under in the room with adults occupying existing bedding.

### I have a guest who is coming with me to Las Vegas but is not attending the conference; do I need to register him / her?

No, you are not required to register any guest not attending ThoughtSpot 2017. However, please keep in mind that without being registered and securing the proper credentials, your guest will not have access to activities such as meals and special events.

### Can my guest come to the closing night party only?

Yes, you can register your guest to attend the closing night party for \$150.

### Are meals included in my guest's conference registration?

Your guest's meals are covered if they are registered to attend with either a full or daily conference pass.

### Can I purchase a meal package for my guest to attend with me?

No, we do not offer any meal-only packages.

## Education

### Do I need to pre-register for continuing education sessions?

You'll be able to register for certificate education courses online, but all other education sessions and seminars are first come, first served on the day of the event.

### When will continuing education information be available for this year's show?

All of the continuing education information will be available on [ThoughtSpot2017.com](http://ThoughtSpot2017.com) by the beginning of May. More than 30 continuing education courses will be available, and attendees can choose from education courses which cover topics such as:

- > Medication Adherence
- > Clinical Care
- > Business Building
- > Legislative Updates
- > Long-Term Care



## Entertainment

What is the entertainment for this year's Closing Night Celebration?

We will send entertainment information as soon as we have it finalized.

Is there a keynote speaker this year?

We haven't identified a keynote speaker for this year's event. We expect to have that information in early spring and will keep you informed.

## Buying Opportunities

What are the product specials / buying opportunities for this year's show?

They are still being identified, and we plan to announce them by mid-May.

Will I be able to order product specials if I don't attend the show?

There will be discounted product specials prior to the show. However, there will be a greater discount on product specials when you attend ThoughtSpot 2017.

